

GLOBAL POWERTRAIN SYSTEMS LIMITED WARRANTY

This limited warranty (“Warranty”) is issued by Global Powertrain Systems, LLC (“GPS”) to the purchaser of the transmission (“Unit”) remanufactured by GPS.

1. GPS warrants that it will repair or replace, at its option, Units that GPS determines in its sole discretion to be defective in materials or workmanship for a period of 36 months from the date of sale or 50,000 miles, whichever first occurs. No repair or replacement will extend this Warranty beyond its original term.
2. Extended Warranty options are applicable if purchased for an additional fee. Additional Warranty options may become available and shall be governed by the same terms and conditions set forth herein unless otherwise specified.
3. All Warranty claims shall be called into GPS at 1-855-GPS-TRAN (855-477-8726). GPS reserves the right to request a copy of the original repair order (“RO”) and the Warranty RO before a Warranty claim is authorized.
4. All Warranty claims must be approved in writing by GPS’s Consumer Support Department before any Warranty work is performed. GPS reserves the right to require diagnostics on the Unit be completed to GPS’s satisfaction before GPS will issue a return material authorization (“RMA”). The Unit installation facility must receive an authorization number from GPS Consumer Support before proceeding with any Warranty claim and removing the Unit from the vehicle.
5. Failed Units must be returned to the GPS facility for inspection within 30 days of Unit failure. Failure to do so may result in a denied Warranty claim. Warranty Units must be returned to GPS complete and intact with all components that were originally supplied. Failure to do so may result in the denial of the Warranty claim and full charge of the replacement Unit. To return a failed Unit, please call GPS at 1-855-GPS-TRAN.
6. In the event that GPS agrees to cover a labor allowance for any Warranty failure, such labor allowance will be based on the labor Warranty purchased from GPS. Labor payments will only be made after an inspection by GPS of the failed Unit and determination by GPS that the failure is covered by this Warranty. Requests for labor allowances must be received by GPS within 30 days of obtaining an authorization number from GPS. Labor payments will be made directly to the facility performing the repairs upon approval and completion of the work.
7. This Warranty shall **not** cover failures caused by collision, accident, fire, theft, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, freezing, water or flood. Failures caused by improper Unit installation, failure to perform vehicle updates / relearns, failure to fix non-Unit related issues, failure to properly flush transmission coolers lines, lack of cooler flow, failure to use OEM fluid or its equivalent, abuse, misuse, modifications or alterations may not be covered. Damage caused by the failure of a non-warranted component, including, but not limited to cooling or electronic components shall not be covered by this Warranty.
8. GPS reserves the right, in its sole discretion, to limit this Warranty based on type and use of vehicle. Specifically, vehicles utilized in whole or in part for a commercial purpose, fleet, or furtherance of public health and safety may result in reduced Warranty coverage. Vehicles over 1-Ton, modified with performance enhancements, or taken off-road may result in reduced Warranty coverage, depending on use.
9. This Warranty does **not** cover towing charges, vehicle rental, fluid, diagnostic time, transportation charges, and loss of time or income, loss of use of the vehicle, storage fees, or consequential, special, punitive or incidental damages. Other exclusions may apply.
10. GPS reserves the right to charge back the cost of the Unit, shipping, and/or labor charges should GPS determine that the Unit’s failure was caused by any condition or limitation as set forth in this Warranty.
11. **THIS WARRANTY SUPERCEDES ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO OTHER WARRANTIES BEYOND THE DESCRIPTION CONTAINED HEREIN.**